**IMPORTANT NOTICE**

**System Maintenance**

The American Arbitration Association® will be conducting proactive system maintenance of our computer network and resources beginning on **Friday, February 3, 2012 at 9pm ET** through **Saturday, February 4, 2012 at 6pm ET**. It is important to note that during this maintenance window the website, [WWW.ADR.ORG](http://WWW.ADR.ORG), including all web applications will experience intermittent outages. Thus, you might not be able to access the following services: AAA WebFile®, Neutrals eCenter®, Online Education, NY No-Fault ECF for Parties, Online Mediation Conference, Florida Mortgage Mediation, and American Arbitration Association University®.

We apologize for any inconvenience this may cause.

If you have any issues or concerns during the outage, you can send email to American Arbitration Association IS Support at AAAMaintenance@adr.org